SumTotal Suite

What's New

UC Learning Center

Version 20.3
Dec. 5, 2020
New and Improved Enterprise Search Functionality

Many of these updates help improve readability, allowing learners to quickly make decisions about their search results. For example, we:

- Prioritized and streamlined the information that displays for each search result to make it easier to choose the option that's right for you.
- Added **Show More Results** to the bottom of the page so users can expand the number of results that display and move more smoothly between earlier and later search results.
- Renamed the **Sort by** options to explain their function more clearly.
- Enhanced the activity image functionality on the search results page. Learners can now click the activity image (in addition to the activity name) to go to the activity's details page. Additionally, if the activity has an estimated duration, it displays within the image's square.

**Note:** Where relevant, design and readability updates are also reflected on the Mobile app's **Search** page. For example, the **Sort by** options were also updated in mobile.
There are also a few significant functional changes you should also be aware of, as described in the following sub-sections.

**Enhanced Auto-Complete**

We've made the following enhancements to the auto-complete feature:

- The maximum number of auto-completions has increased from five to 10 so users have more immediate options when searching for items.
- A **See all results for “(keywords entered)”** link displays at the bottom of the auto-completion drop-down so that users know there are more search results than just the listed auto-completions. Clicking this link sends the user to the search results page.

- The search type's auto-complete now searches for a match to the user's entered text across the entire activity name, location, or (if applicable) author name.

For example, if you entered "lead," auto-complete would list activities that began with the whole or partial word ("Lead with Confidence"); "Leadership Training") as well as activities that have "leader" later in the name ("Cross-Cultural Leadership").

This does not change existing search functionality or options. For example, you can still use asterisks (*) to search for parts of words or quotation marks (" ") for exact phrases.
New Behavior for Search Queries

From Enterprise Search, users can enter a search query and then execute the search by clicking on Enter, the Search icon, or the new See all results for "(keywords entered)" link. In this way, the query executes upon the click—not on an automatic execution that often produces incorrect or incomplete results.

Streamlined Actions

On the results page, we’ve removed the Actions split-button and replaced it with kebab clutter to display multiple available actions.
Improved Filter Functionality

We've made a few helpful changes to search types that use Filters to make the process more intuitive.

- The Filter Results panel always displays on the search results page. Filters for each search type are organized based on how often they're typically used. For example, the Learning search type prioritizes filters like Activity Type and Duration. This order is not editable.
- When a user updates their filter selections, the search results immediately update to match the new selection. Users no longer need to click Apply to have their new filters applied. Additionally, when the search results update, the list of applicable filters adjusts accordingly. For example, if none of your company's curricula have a duration associated with them, then when you selected Activity Type > Curriculum, the Duration (Minutes) filter would no longer display as an option in the Filter Results list. This ensures the learner's applied filters always include at least one activity. If you de-select Activity Type > Curriculum, then Duration (Minutes) returns to the list of possible filters.

- Filters with checkbox options or “constraints” (like Activity Type) still display a set number of options based on the defined filter facet limit, but users can click Show More to see additional options that match their search. Clicking Show Less contracts the list again. The filter options are organized by the number of matching results (most-to-least).
- Users can quickly see all of their applied filters above the search results as clickable buttons (called “filter pills”). Clicking X next to the filter pill removes it the filter.

Note: Filters in mobile do not auto-update. You still need to click Apply.
Add Boost Value to Search Results Based on Type and Source
Administrators can prioritize, or boost, search results based on type of content and the source. For example, an administrator may want search results to prioritize activity types such as books over micro videos, or to prioritize activity sources such as the client's own content over that of another content provider, like Skillsoft. The administrator can achieve these prioritizations by adding a Boost value to items returned in search results.

New Search Attributes and Filter Options for Learning Activities
When searching for Learning in Enterprise Search, you can narrow your results using the following new filter options:

- **Activity Source**: Filter synchronized third-party content based on where the content originally came from (for example, Skillsoft).
- **Activity Availability**: Filter your search results based on whether the activity is available to register for and/or launch in mobile (Can launch in Mobile) or if it's web-only (Cannot launch in Mobile). Previously, this filter was only available from the Mobile app.